



# BROCKWELL INCORPORATED

www.COLUMNSDIRECT.com



P.O. BOX 1283 ▪ MADISON, TN 37116 ▪ PHONE: 980-282-8383 ▪ E-MAIL: sales@columnsdirect.com

## PRODUCT WARRANTY

### *SHUTTERS / CLASSIC COLLECTION*

#### *10 YEAR LIMITED WARRANTY*

Brockwell Incorporated, warrants<sup>1</sup> that its Classic Shutter Collection product line (the “Warranted Products”) are free from manufacturing defects which result in cracking, splitting, and rotting under normal weather conditions for the life of the product. Brockwell Incorporated also warrants that its factory paint finishes on the Warranted Products will not peel or flake for a period of (10) years. Brockwell Incorporated warrants that the available storm-rated versions of the Architectural Collection shutters will perform as specified in the descriptions of the storm-rated shutters contained in the coverage table below for a period of three (3) years from the date of purchase. This warranty is subject to the following limitations:

1. This warranty extends only to the original owner who shall be defined as the person or persons who owned the structure in question on the date of purchase of the Shutters in question.
2. Brockwell Incorporated will not be held responsible for damages resulting from Acts of God, accidental or intentional acts, installation other than in accordance with the manufacturer’s express instructions (which shall be solely determined by Brockwell Incorporated), or from repairs or modifications by persons not authorized by Brockwell Incorporated or from the use of parts and accessories (i.e. hardware or mounting devices) not authorized by Brockwell Incorporated.
3. Brockwell Incorporated warrants its stainless steel hardware against manufacturing defects for the life of the product and its aluminum hardware for a period of ten (10) years. The finish on all Brockwell Incorporated hardware is not warranted against deterioration, including but not limited to, scratches, fading, and corrosion, particularly resulting from airborne sea salt in coastal environs.
4. Brockwell Incorporated will not be held responsible for damages resulting from water seepage through closed shutter systems including, but not limited to, storm seepage.
5. Fading due to weathering of painted surfaces is normal and expected. Brockwell Incorporated will not be held responsible for such fading.

<sup>1</sup> This warranty is effective January 20, 2011 and supersedes all previously published versions of this warranty. It shall remain effective until such time as TTG publishes a subsequent superseding version at which time this version shall have no further effect.

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**6.** This warranty shall not extend any coverage whatsoever to custom orders for shutters that when built, will exceed in size the largest of Brockwell Incorporated's standard sized shutters. The warranty coverage provided in this document is expressly disclaimed for all such shutters.

**7.** The property owner shall have the burden of establishing to Brockwell Incorporated's reasonable satisfaction both the identification of the product purchased and the date of purchase of the same for all claims made.

**8.** This warranty will be strictly limited to the cost of repairing, replacing and/or refunding the purchase price less taxes of the warranted products per the table below one time. Reasonable freight charges incurred by the claimant to return defective warranted products to Brockwell Incorporated will be reimbursed by Brockwell Incorporated for covered claims made within five years of the date of purchase. Under no circumstances, however, will Brockwell Incorporated pay for the cost any of the following: a) labor to remove products from the Claimant's home; b) labor costs incurred to install replacement products on the Claimant's home; or c) any expense at all associated with claims asserted after the first claim for the products in question is resolved.

**9.** In the event of a claim during the warranty period, and subject to the prorated coverage specified below, Brockwell Incorporated at its sole option will either (a) repair or replace the warranted product(s), or (b) refund to the purchaser a sum equal to the product of the actual price paid for the product multiplied by the prorated percentage shown in the appropriate coverage schedule below. In no event shall Brockwell Incorporated be liable on any claim for any amount in excess of the amount generated by the application of the proration table below.

**10.** If Brockwell Incorporated attempts a reasonable number of times to repair a defect under this warranty but those attempts are unsuccessful, Brockwell Incorporated at its sole option may either replace the product or refund the purchase price less taxes per the proration table below.

**11.** This warranty will not cover claims for the following (a) damage to or failure of a warranted product resulting from acts of the purchaser or the installer, (b) damage to or failure of the product resulting from unreasonable use, including but not limited to the installation of shutters other than over window openings or standard entry doors on a residential dwelling, or the failure to reasonably maintain the product after installation.

**12.** THE PROVISIONS OF THIS WARRANTY ARE IN LIEU OF ANY OTHER WARRANTY EXPRESS OR IMPLIED INCLUDING SPECIFICALLY, BUT NOT LIMITED TO ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

**13.** THE OBLIGATIONS AND LIABILITIES OF BROCKWELL INCORPORATED UNDER THIS WARRANTY OR UNDER ANY IMPLIED WARRANTY WHICH IS APPLICABLE DESPITE THE PRECEDING DISCLAIMER ARE IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES INCLUDING, WITHOUT LIMITATION, LIABILITY FOR INCIDENTAL, CONSEQUENTIAL AND/OR ANY OTHER DAMAGES BASED UPON ANY THEORY OF RECOVERY AT LAW OR IN EQUITY INCLUDING SPECIFICALLY ANY THEORY OF NEGLIGENCE, BREACH OF CONTRACT, BREACH OF WARRANTY, OR STRICT LIABILITY.



Some states do not allow limitations on implied warranties or the exclusion or limitation of consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

Any claim under this warranty must be made in writing and postmarked within 30 days after discovery of the defect to:

Brockwell Incorporated  
 Attn: Warranty Department  
 PO BOX 1283  
 Madison, TN 37116

Brockwell Incorporated must be allowed a reasonable opportunity to determine and fulfill its obligations under this warranty before the purchaser or others make any repairs to the product. The property owner's failure to abide by the terms of this provision shall void any responsibility of Brockwell Incorporated to pay for repairs or other work done by third parties.

Brockwell Incorporated's Classic Collection (Limited Lifetime Coverage Schedule For Claims Relating To <b>Finish</b> )		Brockwell Incorporated's Classic Collection (Limited Lifetime Coverage Schedule For Claims Relating To <b>Materials</b> )	
Years of Use Obtained After Date of Purchase	Percentage Of Purchase Price Less Taxes Paid That Brockwell Will Pay To Warranty Claimant	Years of Use Obtained After Date of Purchase	Percentage Of Purchase Price Less Taxes Paid That Brockwell Will Pay To Warranty Claimant
0-3 years	100%	0-3 years	100%
4-5 years	75%	4-5 years	75%
6-7 years	50%	6-7 years	50%
8-10 years	25%	8-10 years	25%
More than 10 years	0%	More than 10 years	0%

	Horizontal Storm Bar System (installed on Raised panel, Louvered, Board and Batten styles no arch and radius top)	Bahama Storm System <sup>2</sup> (installed on Architectural Collection Bahama style)
Meets the requirements of the Large Missile Impact Test (missile level D, wind zone 4) <sup>3,4</sup> as defined by ASTM E1886-05 and astm e 1996-05 as specified in the International Residential Code and International Building Code.	YES	YES
Meets the Static Pressure and Cyclic Wind load testing as described by ASTM E 1886-05 and ASTM E 1996-05 for storm shutters as specified in the State of Florida Building Code.		YES

<sup>2</sup> Bahama Storm System has been independently tested to a Design Pressure of 60 PSF.

<sup>3</sup> Wind Zone 4 = 140 mph wind speeds.

<sup>4</sup> Copies of report summaries of all tests mentioned in this table are available from Brockwell Incorporated upon written request.

